

Updated IRIS search form improves usability

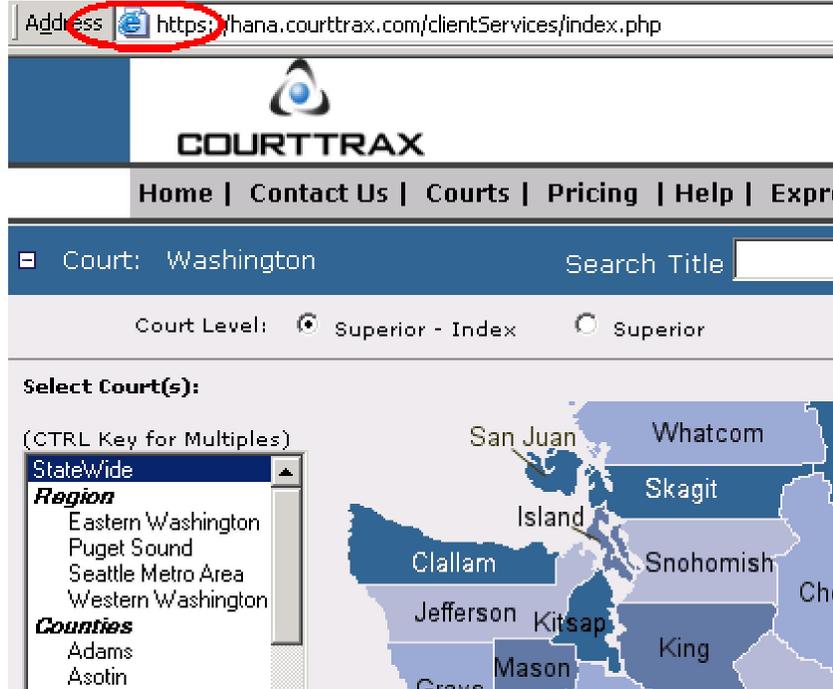
On December 17th we released our updated search form, including new colors and a new streamlined search form. The new colors are lighter, designed to reduce contrast and improve readability of each section of the form. The county names are easier to read and there is less contrast between the form and the browser background.

The layout of the search form has also been streamlined to display more fields on the form when the form is maximized within the browser. These changes include locating the Search Type buttons on one line instead of two lines, and moving the Current Court identity up to the Search Title line, to save vertical space on the form. We also removed the Submit Button from the top of the form, since our user feedback told us that the upper button was not used. We are always looking for ways to improve CourtTrax service and our users provide the best suggestions. Take a look and let us know what you think of the new look!

Clues: Skip a step when you Log on to CourtTrax

We recommend that our users create a bookmark on their desktop to logon to CourtTrax. This saves the step of going to our home page first then clicking on the logon link to get to the logon page. It is easy to create a desktop link taking you directly to the CourtTrax search page using the link and the Remember Me box on our logon page.

Its a two step process to create a desktop link. First logon to CourtTrax. Second, once logged on, click on the icon on the far left of the browser address line and drag the icon to your desktop (Circled at the upper left of the image above). Next time you logon just click on the link right on your desktop. Its easy and saves you time!



Reviews: Refreshing the Saved Search list.

Have you ever ran a search and then not been able to find it in your Saved Search list?

This happens when you view search results then close the report and return to the search form. It also happens when you run a name or case number search and use the Dispatch and Resume option when you submit the search.

The Saved Searches list is updated each time you click the Refresh List link, or when you otherwise refresh the search form by submitting a new search, or refreshing your browser. So if you can not find your search results in the Save Searches list, just click the Refresh List link.

The same rule applies to updating the color of your Saved Searches links that show which of the search results you have previously viewed.

You can open and close a previously un-viewed report but the link in the list will not have changed from blue to purple. Just click on the Refresh List link and colors on the links will change as appropriate. If in doubt, just Refresh your List.

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Call us with your suggestions to
improve CourtTrax service!