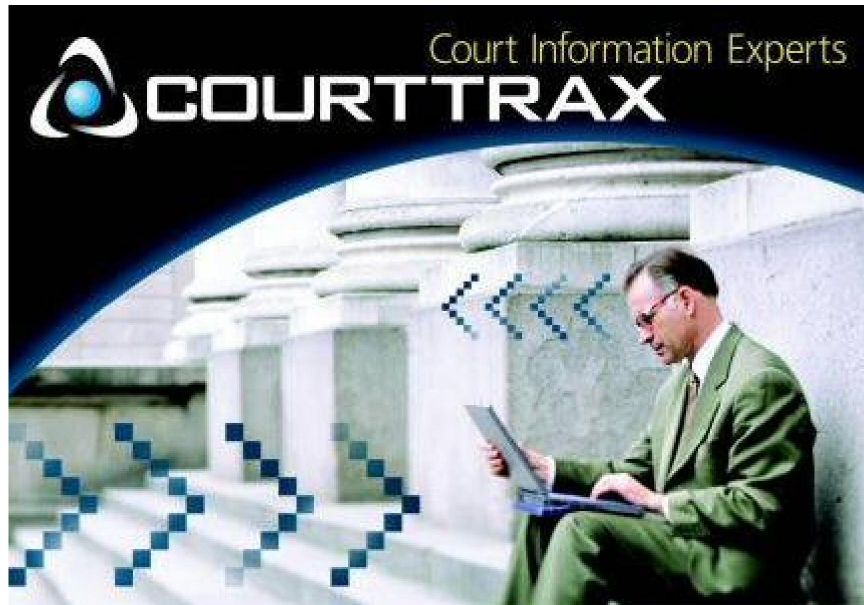


CourtTrax expands to serve law firms

CourtTrax has reached yet another important milestone, one that further solidified its place as the premier provider of court records information in the north-west. In the past, CourtTrax was constrained from providing court information services to the Legal Market as the result of a Non-Compete clause, part of a 2002 software development contract with Thomson Legal and Regulatory Applications, Inc (Westlaw). We are happy to report that the Non-Compete has expired! We already have a growing number of attorneys signing up with CourtTrax and helping us to continuously improve our suite of services. Lawyers and law firm personnel now have the opportunity to sign up for a free trial account and find out why thousands of users in the insurance, banking, investigation and background screening industries have already switched to CourtTrax.

Our new law firm customers have already told us that not only do they love the speed, usability and efficiency of CourtTrax, but in addition, our competitive pricing has also proven to be a big hit.

In fact, in most cases our prices are significantly lower than our slow-moving, less-responsive competition!



As an added bonus, law firm IT administrators no longer have to install and update application software and have also enthusiastically welcomed our 100% browser-based service.

CourtTrax welcomes the legal community to our service. We look forward to working with you!

Reviews: Failure to Launch...

Every once in a while, whether it's because you are distracted, typing too fast, or maybe you just hit enter prematurely, you may fail to log on to CourtTrax successfully and as a result wind up with the dreaded

"Authorization Failed" screen. Not to worry, a second or third try will normally get you back in to the system.

If, however, you have four successive failed log-on attempts, CourtTrax automatically suspends your account. This is a system security feature designed to ensure your account is not used without your authorization.

If this happens, the CourtTrax system administrator will be notified, and a CourtTrax Customer Services Rep will contact you to verify that the unsuccessful attempt was legitimate and to reset your account so you can get back to business.

More

CourtTrax is pleased to announce the appointment of David Nelson to Senior Account Manager. Mr. Nelson brings to CourtTrax 15 years of successful sales and management experience with companies ranging from start-ups to Fortune 500 enterprises. Most recently, his work in the employment screening industry has afforded him an in-depth knowledge of public records and the screening process. "CourtTrax combines state-of-the-art technology and vast experience in public records access", observed David, adding, "I look forward to helping CourtTrax continue to grow and expand into new markets, while ensuring that our current customers receive the best service possible." Please do not hesitate to call David with questions regarding your court searches or best practices for your employment screening process. You can contact David directly at david.nelson@courtrax.com.

News

CourtTrax Corporation

2800 156th Ave SE, Suite 110
Bellevue, WA 98007

Tel: 425 643 7077
Fax: 425 643 7079

Court Information Experts

HAPPY HOLIDAYS!

This newsletter is published as a service to our users and is intended to keep readers up-to-date on enhancements to the CourtTrax toolkit and to provide tips for more effective usage.

For more information, visit our website at www.courttrax.com.
E-mail us at unsubscribe@courttrax.com to unsubscribe to this Newsletter